

Implementing ATP Systems

Unit 9: Basic Calculi

Jens Otten

University of Potsdam



Outline

- 1 Tableau Calculus
- 2 Connection Calculus
- 3 leanCoP
- 4 Intuitionistic Logic
- 5 Other Calculi and Provers

Negation Normal Form

- ▶ Is the following formula **valid** in **classical logic**?

$$(((\exists x Q(x) \vee \neg Q(c)) \Rightarrow P) \wedge (P \Rightarrow (\exists y Q(y) \wedge R))) \Rightarrow (P \wedge R)$$
- ▶ Removing equivalences/implications; moving negation inside:

$$((\exists x Q(x) \vee \neg Q(c)) \wedge \neg P) \vee (P \wedge (\forall y \neg Q(y) \vee \neg R)) \vee (P \wedge R)$$
- ▶ Removing universal quantifiers (by Skolemization):

$$((\exists x Q(x) \vee \neg Q(c)) \wedge \neg P) \vee (P \wedge (\neg Q(b) \vee \neg R)) \vee (P \wedge R)$$
- ▶ Negating formula (**unsatisfiable** iff original formula is valid):

$$((\forall x \neg Q(x) \wedge Q(c)) \vee P) \wedge (\neg P \vee (Q(b) \wedge R)) \wedge (\neg P \vee \neg R)$$
- ▶ Representation in **Prolog**:

$$((\text{all}(X, \neg q(X)), q(c)); p) , (\neg p; (q(b), r)) , (\neg p; \neg r)$$

leanTAP: A Lean Tableau Prover

```

prove((E,F),A,B,C,D) :- !,prove(E,[F|A],B,C,D).
prove((E;F),A,B,C,D) :- !,prove(E,A,B,C,D),prove(F,A,B,C,D).
prove(all(I,J),A,B,C,D) :- !,
  \+length(C,D),copy_term((I,J,C),(G,F,C)),
  append(A,[all(I,J)],E),prove(F,E,B,[G|C],D).
prove(A,_,[C|D],_,_) :-
  ((A= -(B);-(A)=B) -> (unify(B,C);prove(A,[],D,_,_))).
prove(A,[E|F],B,C,D) :- prove(E,F,[A|B],C,D).

```

- ▶ Based on [analytic tableaux](#) with free variables.
- ▶ `prove(Fml, [], [], [], VarLim)` succeeds iff there is a tableau for `Fml` with at most `VarLim` free variables on each branch.
- ▶ Source code size of minimal version only [360 bytes](#).
- ▶ Requires (only) [negation normal form](#).

Lean Theorem Proving

What is “lean theorem proving”?

- ▶ **Compact** source code.
- ▶ **Elegant** implementation techniques.
- ▶ **Basic** calculus + some **essential** search heuristics.
- ▶ **Considerable performance** by using extremely compact code.
- ▶ In general implemented in **Prolog**.
- ▶ Important: “lean” \neq “simple”.

First popular lean prover: **leanTAP** (Beckert/Posegga '95).

- ▶ Based on **analytic tableaux** with free variables.
- ▶ But **performance** on more difficult problems rather **poor**.

Disjunctive Normal Form and Clausal Form

- ▶ Is the following formula **valid** in **classical logic**?

$$(((\exists x Q(x) \vee \neg Q(c)) \Rightarrow P) \wedge (P \Rightarrow (\exists y Q(y) \wedge R))) \Rightarrow (P \wedge R)$$
- ▶ Translation into **disjunctive normal form** (b is Skolem term):

$$(P \wedge R) \vee (\neg P \wedge Qx) \vee (\neg Qb \wedge P) \vee (\neg Qc \wedge \neg P) \vee (P \wedge \neg R)$$
- ▶ Representation as **set of clauses** (= **matrix**):

$$\{ \{P, R\}, \{\neg P, Qx\}, \{\neg Qb, P\}, \{\neg Qc, \neg P\}, \{P, \neg R\} \}$$
- ▶ Representation as **graphical matrix**:

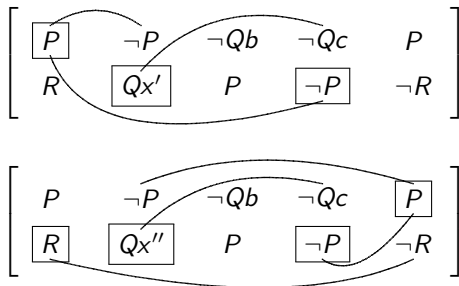
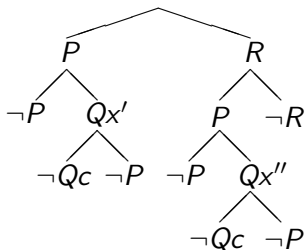
$$\left[\begin{array}{c} P \\ R \end{array} \right] \left[\begin{array}{c} \neg P \\ Qx \end{array} \right] \left[\begin{array}{c} \neg Qb \\ P \end{array} \right] \left[\begin{array}{c} \neg Qc \\ \neg P \end{array} \right] \left[\begin{array}{c} P \\ \neg R \end{array} \right]$$
- ▶ Representation of matrix in **Prolog**:

$$[[p,r], [-p,q(x)], [-q(b),p], [-q(c),-p], [p,-r]]$$

Example: Connection Calculus

- Is the following matrix **valid** in classical logic?

$$\{ \{P, R\}, \{ \neg P, Qx \}, \{ \neg Qb, P \}, \{ \neg Qc, \neg P \}, \{ P, \neg R \} \}$$



- Answer: Matrix **is valid** in classical logic (with $\sigma(x') = \sigma(x'') = c$).

Connection Calculus: Formal Representation

▶ Axiom

$$\frac{}{\{\}, M, Path}$$

▶ Start Rule

$$\frac{C_2, M, \{\}}{\varepsilon, M, \varepsilon}$$

C_2 is copy of $C_1 \in M$

▶ Reduction Rule

$$\frac{C, M, Path \cup \{L_2\}}{C \cup \{L_1\}, M, Path \cup \{L_2\}}$$

$\{\sigma(L_1), \sigma(L_2)\}$ is a **connection**

▶ Extension Rule

$$\frac{C_2 \setminus \{L_2\}, M, Path \cup \{L_1\}}{C \cup \{L_1\}, M, Path} \quad C, M, Path$$

C_2 is copy of $C_1 \in M$, $L_2 \in C_2$,
 $\{\sigma(L_1), \sigma(L_2)\}$ is a **connection**

▶ Connection proof

$\Leftrightarrow \exists$ derivation for $\varepsilon, M, \varepsilon$ in which all leaves are axioms.

Example: Formal Connection Calculus

- Is the following matrix **valid** in classical logic?

$$M = \{ \{P, R\}, \{\neg P, Qx\}, \{\neg Qb, P\}, \{\neg Qc, \neg P\}, \{P, \neg R\} \}$$

$$\frac{\frac{\frac{\frac{\frac{\{\}, M, \{P, \neg Qx'\}}{a}}{\{\neg P\}, M, \{P, \neg Qx'\}}{r}}{\{\}, M, \{P\}}{e} \quad \frac{\frac{\frac{\frac{\{\}, M, \{R, P, Qx''\}}{a}}{\{\neg P\}, M, \{R, P, Qx''\}}{r}}{\{\}, M, \{R, P\}}{e} \quad \frac{\frac{\{\}, M, \{R\}}{e}}{\{P\}, M, \{R\}}{e} \quad \frac{\{\}, M, \{\}}{e}}{\frac{\{Qx'\}, M, \{P\}}{e} \quad \frac{\{R\}, M, \{\}}{e}}{e} \quad \frac{\{P, R\}, M, \{\}}{e}}{\varepsilon, \{\{P, R\}, \{\neg P, Qx\}, \{\neg Qb, P\}, \{\neg Qc, \neg P\}, \{P, \neg R\}\}, \varepsilon} \text{ start rule}$$

(e: extension rule; r: reduction rule; a: axiom)

- Answer: Matrix **is valid** in classical logic (with $\sigma(x') = \sigma(x'') = c$).

Implementations of Connection Calculi

- ▶ Connection calculi (connection-driven proof search), e.g.
 - ▶ [model elimination](#) (Loveland '68),
 - ▶ [connection method](#) (Bibel '83),
 - ▶ [connection tableau calculus](#) (Letz '94).

- ▶ [PTTP](#) (Stickel '88): Prolog Technology Theorem Prover.
- ▶ [METEORs](#) (Astrachan/Loveland '91).
- ▶ [SETHEO](#) (Letz et al. '92): SEquential THEOrem prover.
- ▶ [KoMeT](#) (Bibel et al. '94).

- ▶ [leanCoP v1.0](#) (Otten/Bibel '03); minimal code: 333 bytes.
- ▶ [leanCoP v2.0](#) (Otten '08); minimal code: 555 bytes.

leanCoP: Code and Features

```

prove(M,I) :- append(Q,[C|R],M), \+member(-_,C),
  append(Q,R,S), prove(!,[[-!|C]|S],[],I).
prove([],_,-,-).
prove([L|C],M,P,I) :- (-N=L; -L=N) -> (member(N,P);
  append(Q,[D|R],M), copy_term(D,E), append(A,[N|B],E),
  append(A,B,F), (D==E -> append(R,Q,S); length(P,K), K<I,
  append(R,[D|Q],S)), prove(F,S,[L|P],I)), prove(C,M,P,I).

```

- ▶ **leanCoP 1.0** (Otten/Bibel '03); source code just **333 bytes**.
- ▶ Based on (clausal) **connection calculus**.
- ▶ Motivation: provide students with **compact** implementation.
- ▶ **Sound & complete**, decision procedure for propositional logic.
- ▶ Comparatively **strong performance**.

Implementation: Start Rule

```

prove(Mat, PathLim) :-
  append(MatA, [Cla | MatB], Mat), \+member(-_, Cla),
  append(MatA, MatB, Mat1),
  prove([!], [[-! | Cla] | Mat1], [], PathLim).

```

- ▶ `prove(Mat, PathLim)` succeeds iff there is a proof for the matrix `Mat` whose active path length is limited by `PathLim`.
- ▶ Select `positive` start clause `Cla` using “append technique” (every valid matrix contains at least one positive clause!).
- ▶ `prove(Subgoals, Mat, Path, PathLim)` succeeds iff there is a proof for `Subgoal` using matrix `Mat` and active path `Path` whose active path length is limited by `PathLim`.
- ▶ Start with subgoal “!” and add “-!” to original start clause (necessary as only clauses in `Mat` are copied).

Implementation: “Append Technique”

- ▶ Prolog predicate “append” usually used to **append two lists**.

Example: `append([a],[b,c],L) \rightsquigarrow L=[a,b,c]`

- ▶ If first two arguments are (uninstantiated) variables and last argument is a list, all possible solutions to append a list by using the first two arguments are given on backtracking.

Example:

?- `append(A,[X|B],[a,b,c]), append(A,B,C).`

\rightsquigarrow `A=[] , X=a, B=[b,c] , C=[b,c] ;`

`A=[a] , X=b, B=[c] , C=[a,c] ;`

`A=[a,b], X=c, B=[] , C=[a,b]`

- ▶ “`append(A,[X|B],L), append(A,B,L1)`” elegant way to select literal X from list L and return list L1 without X.

Implementation: Axiom and Extension/Reduction Rule

```
prove([],_,-,-).
```

- ▶ `prove([],_,-,-)` succeeds iff **subgoal list is empty**.

```
prove([Lit|Cla],Mat,Path,PathLim) :-
  (-NegLit=Lit;-Lit=NegLit) ->
  % extension and/or reduction step
  prove(Cla,Mat,Path,PathLim).
```

- ▶ `prove(...)` succeeds iff there is a proof for `[Lit|Cla]` (using clauses in `Mat`, active `Path` and path limit `PathLim`).
- ▶ `NegLit` is bound to negated literal of `Lit`.
- ▶ Perform extension and/or reduction step using literal `NegLit` and continue to prove remaining subgoal list `Cla`.

Implementation: Extension Rule I (Propositional)

```

prove([Lit|Cla],Mat,Path,PathLim) :-
  (-NegLit=Lit;-Lit=NegLit) ->
    ( append(MatA,[Cla1|MatB],Mat), copy_term(Cla1,Cla2),
      append(ClaA,[NegLit|ClaB],Cla2), append(ClaA,ClaB,Cla3),
      append(MatB,MatA,Mat1),
      prove(Cla3,Mat1,[Lit|Path],PathLim)
    ),
  prove(Cla,Mat,Path,PathLim).

```

- ▶ Select **Cla1** from clause set **Mat** and copy **Cla1** (= **Cla2**).
- ▶ Search for **NegLit** in clause copy **Cla2**.
- ▶ **Cla3** is new subgoal list, **Mat1** is new clause set.
- ▶ Prove new subgoal list **Cla3** with clauses in **Mat1** and add the literal **Lit** to active path **Path**.

Implementation: Extension Rule II (First-Order)

```

prove([Lit|Cla],Mat,Path,PathLim) :-
  (-NegLit=Lit;-Lit=NegLit) ->
    ( append(MatA,[Cla1|MatB],Mat), copy_term(Cla1,Cla2),
      append(ClaA,[NegLit|ClaB],Cla2), append(ClaA,ClaB,Cla3),
      ( Cla1==Cla2 ->
          append(MatB,MatA,Mat1)
          ;
          length(Path,K), K<PathLim,
          append(MatB,[Cla1|MatA],Mat1)
        ),
      prove(Cla3,Mat1,[Lit|Path],PathLim)
    ),
  prove(Cla,Mat,Path,PathLim).

```

- ▶ If `Cla1` contains no (first-order) variable, `Cla1==Cla2` holds.
- ▶ Otherwise check if length `K` of current `Path` exceeds limit `PathLim` and include copied clause `Cla1` in clause set `Mat1`.

Implementation: Reduction Rule

```

prove([Lit|Cla],Mat,Path,PathLim) :-
  (-NegLit=Lit;-Lit=NegLit) ->
    ( member(NegLit,Path)
      ;
      append(MatA,[Cla1|MatB],Mat), copy_term(Cla1,Cla2),
      append(ClaA,[NegLit|ClaB],Cla2), append(ClaA,ClaB,Cla3),
      ( Cla1==Cla2 ->
        append(MatB,MatA,Mat1)
        ;
        length(Path,K), K<PathLim,
        append(MatB,[Cla1|MatA],Mat1)
      ),
      prove(Cla3,Mat1,[Lit|Path],PathLim)
    ),
  prove(Cla,Mat,Path,PathLim).

```

- ▶ Try to apply reduction rule first, i.e. check whether literal `NegLit` is an element of the active path `Path`.

Implementation: Iterative Deepening

```

prove(Mat,PathLim) :-
  append(MatA,[Cla|MatB],Mat), \+member(-_,Cla),
  append(MatA,MatB,Mat1),
  prove([!],[[-!|Cla]|Mat1],[],PathLim).

```

```

prove(Mat,PathLim) :-
  nonground(Mat), PathLim1 is PathLim+1, prove(Mat,PathLim1).

```

- ▶ If set of clauses `Mat` is not ground (i.e. it contains variables), the path limit `PathLim` is increased and proof search restarted (necessary to achieve **completeness** for first-order logic).
- ▶ If `Mat` contains no variables, proof search ends; this yields a **decision procedure** for propositional logic (remember that `PathLim` is only checked for clauses containing variables).

Motivation: ATP in Non-Classical Logics

- ▶ **Constructive/Intuitionistic logic** used when formalising computation (proof-as-programs, e.g. in NuPRL, Coq).
- ▶ **Modal logic** used within formal verification (of, e.g., circuits, protocols, programs).
- ▶ **Linear logic** used when reasoning about action and change (e.g. modeling concurrent computation).
- ▶ **Many** calculi and high-performance ATP systems available for **classical** (clausal!) **logic** (e.g. Otter, Setheo, E, Vampire).
- ▶ But only **few** high-performance ATP systems available for first-order **intuitionistic/modal/linear logic**.

Using Prefixes for Intuitionistic Logic

- ▶ **Prefix** is a string over a set of variables \mathcal{V} (capital letters) and constants \mathcal{C} (small letters) assigned to each atomic formula; it specifies the **position of atomic formulae** within the formula.
- ▶ **Semantic** view: Encode (Kripke-)semantics by **embedding** into the modal logic **S4**.
- ▶ **Proof theoretical** view: Encode **non-permutabilities** of critical rules in the intuitionistic (Fitting-style) **sequent calculus**.

Application of **critical** rules \Rightarrow -right, \neg -right, \forall -right, i.e.

$$\frac{\Gamma, A \vdash B}{\Gamma \vdash A \Rightarrow B, \Delta}$$

$$\frac{\Gamma, A \vdash}{\Gamma \vdash \neg A, \Delta}$$

$$\frac{\Gamma \vdash A[x \setminus a]}{\Gamma \vdash \forall x A, \Delta}$$

is represented by a **constant** in the prefix.

Example: Using Prefixes for Intuitionistic Logic

- ▶ Application of **critical** rules \Rightarrow -right, \neg -right, \forall -right.

$$1. P \Rightarrow P \quad \frac{P \vdash P}{\vdash P \Rightarrow P} \qquad 2. P \vee \neg P \quad \frac{P \vdash}{\vdash P, \neg P} \\ \vdash P \vee \neg P$$

- ▶ **Prefix** of atomic formula P : sequence of **variable/constant** for every $\Rightarrow, \neg, \forall$ with **polarity 1/0** preceding P in the formula.

- ▶ **Intuitionistic substitution** $\sigma_J: \mathcal{V} \mapsto (\mathcal{C} \cup \mathcal{V})^*$ has to unify the prefixes of atomic formulae in every connection.

$$1. P \Rightarrow P \quad [P^1: c_0 C_1 \quad P^0: c_0 C_2], \quad c_0 C_1 = c_0 C_2 \rightarrow \sigma_J(C_1) = C_2 \rightsquigarrow \text{valid.}$$

$$2. P \vee \neg P \quad [P^0: c_0 \quad P^1: c_1 C_2], \quad c_0 \neq c_1 C_2 \rightsquigarrow \text{not valid.}$$

Matrix Characterisation of Intuitionistic Validity

► **Matrix characterisation:** F intuitionistically valid \Leftrightarrow

1. \exists set of connections $\{\{P^0x_1 : p_1, P^1y_1 : q_1\}, \dots\}$
2. \exists first-order substitution $\sigma_Q = \{x_1 \setminus \dots, y_1 \setminus \dots, \dots\}$
3. \exists intuitionistic substitution $\sigma_J = \{p_1 \setminus \dots, q_1 \setminus \dots, \dots\}$

so that every path (branch) through the matrix of F^μ contains a connection (axiom) with $\sigma_Q(x_i) = \sigma_Q(y_i)$ and $\sigma_J(p_i) = \sigma_J(q_i)$ for some multiplicity μ and admissible σ_Q and σ_J .

► **Calculus/Proof search:**

1. Path checking, e.g. sequent calculus (Gentzen), tableau calculus (Fitting), connection calculus (Bibel).
2. Term unification, e.g. Robinson, Martelli/Montanari.
3. Prefix unification, e.g. Ohlbach, Otten/Kreitz.

Connection Calculus for Intuitionistic Logic

- ▶ **Constructive/intuitionistic logic** used, e.g., when formalizing computation (proof-as-programs, e.g. in NuPRL, Coq).
- ▶ **Idea: Extend** the classical prover **leanCoP** based on a **clausal connection calculus** for **intuitionistic** logic (Otten '05) using prefixes (Wallen '90).
- ▶ **Connection-based proof search:**
 - ▶ During **clausal form translation**, a **prefix(-string)** is added to each atomic formula.
 - ▶ **Skolemization** extended to prefix variables and constants.
 - ▶ Afterwards, a **classical proof search** is performed.
 - ▶ During the proof search all **prefixes** of connections **are collected**.
 - ▶ After classical proof is found the collected prefixes are unified by a **prefix unification algorithm** (e.g. Otten/Kreitz).

ileanCoP: Extending leanCoP

```

prove(M,I) :- append(Q, [G:C|R],M), \+member(-(_):_,C),
  append(Q,R,S), prove([!:[]], [G:[-(!):(-[])|C]|S], [], I, [Y,T]),
  addco(T,!), pruni(Y).
prove([],_,-,-, [[]], []).
prove([L:U|C],M,P,I, [Y,T]) :- (-N=L; -L=N) -> (member(N:V,P),
  \+ \+ pruni([U=V]), W=[], O=[]; append(Q, [D|R],M),
  copy_term(D,G:E), append(A, [N:V|B],E), \+ \+ pruni([U=V]),
  append(A,B,F), (D==G:E -> append(R,Q,S); length(P,K), K<I,
  append(R, [D|Q],S)), prove(F,S, [L:U|P], I, [W,H]), append(H,G,O)),
  prove(C,M,P,I, [X,J]), append([U=V|W],X,Y), append(J,O,T).

```

- ▶ Add **prefix** P to each literal L, i.e. L:P.
- ▶ Collect prefix equations and do **prefix unification** at the end.
- ▶ Add **set of variables** V to each clause C, i.e. V:C.
- ▶ Collect variables and **check additional condition** at the end.
- ▶ Source code size is **524 bytes** (without prefix unification).

ileanCoP: Prefix Unification Code

```
pruni([]). pruni([S=T|G]) :- (-X=S -> Y=T ; -X=T, Y=S),
    flatten([X,_],U), flatten(Y,V), tuni(U,[],V), pruni(G).
```

```
tuni([],[],[]).      tuni([],[],[X|T]) :- tuni([X|T],[],[]).
tuni([X|S],[],[Y|T]) :- (var(X) -> (var(Y), X==Y);
    (\+var(Y), X=Y)), !, tuni(S,[],T).
tuni([C|S],[],[V|T]) :- \+var(C), !, var(V), tuni([V|T],[],[C|S]).
tuni([V|S],Z,[]) :- V=Z, tuni(S,[],[]).
tuni([V|S],[],[C|T]) :- \+var(C), V=[], tuni(S,[],[C|T]).
tuni([V|S],Z,[C,D|T]) :- \+var(C), \+var(D), append(Z,[C],V),
    tuni(S,[],[D|T]).
tuni([V,X|S],[],[W|T]) :- var(W), tuni([W|T],[V],[X|S]).
tuni([V,X|S],[Y|Z],[W|T]) :- var(W), append([Y|Z],[N],V),
    tuni([W|T],[N],[X|S]). tuni([V|S],Z,[X|T]) :-
    (S=[]; T\=[]; \+var(X)) -> append(Z,[X],Y), tuni([V|S],Y,T).
```

```
addco(X,_) :- (atomic(X); var(X); X==[[]]), !.
addco([[X,V]|L],!) :- !, addco(X,V), addco(L,!).
addco(_^_^U,V) :- !, pruni([-U=V]).
addco(T,V) :- T=..[_ ,S|R], !, addco(S,V), addco(R,V).
```

Other Lean Theorem Provers

- ▶ **leanTAP**: tableau, classical first-order logic.
- ▶ **ModLeanTAP**: tableau, propositional modal logic.
- ▶ **λ leanTAP**: tableau, higher-order logic.
- ▶ **ileanTAP**: tableau + prefixes, intuitionistic first-order logic.
- ▶ **linTAP**: tableau + prefixes, linear logic M?LL.
- ▶ **leanCoP**: connection, classical first-order logic.
- ▶ **ileanCoP**: connection + prefixes, intuitionistic first-order logic.
- ▶ **lollyCoP**: reimplementation of leanCoP in the linear logic programming language Lolli (Hodas/Tamura 2001).
- ▶ **ncDP**: non-clausal DPLL, classical propositional logic.

An Implementation of the DPLL Calculus

```

dpll([]) :- !, fail.
dpll(Mat) :- member([],Mat), !.
dpll(Mat) :-
  Mat=[[Lit|_|_] | _], (-NegLit=Lit;-Lit=NegLit) ->
  reduce(Mat,Lit,NegLit,Mat1), dpll(Mat1),
  reduce(Mat,NegLit,Lit,Mat2), dpll(Mat2).

reduce([],_,_,[]).
reduce([Cla|Mat],Lit,NegLit,Mat1) :-
  ( member(Lit,Cla) ->
    Mat1=Mat2 ;
    delete(Cla,NegLit,Cla2), Mat1=[Cla2|Mat2]
  ), reduce(Mat,Lit,NegLit,Mat2).

```

- ▶ Based on the [Davis-Putnam-Logemann-Loveland](#) (DPLL) decision procedure for propositional logic.
- ▶ `dpll(Mat)` succeeds iff set of clauses `Mat` is valid.
- ▶ `reduce(Mat,Lit,NegLit,Mat1)` returns `Mat1`, in which all clauses that contain `Lit` and all literals `NegLit` are deleted.
- ▶ Source code size: [399 bytes](#) (see also www.leancop.de/ncdp/).

High-Performance Theorem Provers

Based on [resolution/paramodulation](#):

- ▶ **E**: best all-purpose theorem prover (Schulz '02).
- ▶ **Vampire**: most powerful prover (Riazanov/Voronkov '02).
- ▶ **Otter**: the classical resolution prover (McCune '90).
- ▶ **Prover9**: successor of Otter (McCune '08).
- ▶ **SPASS**: using superposition and sorts (Weidenbach et al '07).
- ▶ **SNARK**: SRI's standard theorem prover (Stickel '08).

[Instance-based methods](#) (DPLL for first-order logic):

- ▶ **iProver**: fastest instance-based prover (Korovin '08).
- ▶ **Equinox**: successful prover (Claessen '05).
- ▶ **Darwin**: based on model evolution (Baumgartner et al '06).