# The ASP-based Nurse Scheduling System at the University of Yamanashi Hospital

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We present the design principles of a nurse scheduling system built using Answer Set Programming (ASP) and successfully deployed at the University of Yamanashi Hospital. Nurse scheduling is a complex optimization problem requiring the reconciliation of individual nurse preferences with hospital staffing needs across various wards. This involves balancing hard and soft constraints and the flexibility of interactive adjustments. While extensively studied in academia, real-world nurse scheduling presents unique challenges that go beyond typical benchmark problems and competitions. This paper details the practical application of ASP to address these challenges at the University of Yamanashi Hospital, focusing on the insights gained and the advancements in ASP technology necessary to effectively manage the complexities of real-world deployment.

#### 1 Introduction

The University of Yamanashi Hospital<sup>1</sup> serves as a core medical institution providing advanced medical care in the region and is one of the largest hospitals in the Yamanashi prefecture. It has approximately 620 beds, 400 physicians, and 760 nurses. The hospital consists of 19 wards, each with its own work schedule for the nurses assigned to it.

In our hospital, nurse schedules are manually created by head nurses, requiring significant effort and time. To automate the scheduling process, we formulated the Nurse Scheduling Problem (NSP) specific to our hospital. We first presented a typical NSP formulation for Japanese hospitals [6] to the head nurses. Based on their feedback, we refined the model by adding missing entities or constraints and removing redundant ones, thereby developing a base model. Subsequently, we focused on the obstetrics and gynecology wards, which have particularly strict requirements. With our NSP model, we automatically generated schedules for this ward. These schedules were then evaluated by the head nurse of the ward, who provided feedback by identifying unacceptable or unnatural elements. Based on this feedback, we refined the formulation of the NSP. We call this process the *iterative modeling refinement cycle*, which involves generating schedules, evaluating the results, and refining the formulation iteratively. This cycle was repeated over approximately one year, during which schedules were generated and refined every four weeks. The NSP formulation presented in this section represents the current state of the model, which has been tailored to meet the specific needs of our hospital.

Head nurses possess both explicit and implicit knowledge regarding nurse scheduling. While much of the explicit knowledge can be identified during the initial formulation of the NSP, implicit knowledge often emerges during the evaluation of automatically generated schedules. Therefore, the iterative modeling refinement cycle is essential for extracting implicit knowledge. However, fully capturing implicit

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knowledge remains a significant challenge. To address this, we acknowledge that our NSP formulation is inherently incomplete and propose a system to support modifications to the generated schedules, ensuring they better align with the head nurse's requirements. Details of this support system are provided in the next section.

The basic entities in our NSP model include *nurses*, *nurse groups*, *shifts*, *shift groups*, *dates*, *past shifts*, and *requested shifts* for the current and following months.<sup>2</sup> Nurses are characterized by their ID and skill level. The number of nurses varies by ward, ranging from 15 to 40.<sup>3</sup> However, this number may fluctuate during the scheduling period due to factors such as new hires, retirements, or staff transfers. Nurse groups are sets of nurses classified based on their skills and experience.<sup>4</sup> Examples of such groups include senior, intermediate, and novice groups. Nurses may belong to multiple groups. For instance, head nurses and deputy head nurses may be part of both the senior and leadership groups.

Table 1 lists the shifts subject to automatic assignment, categorized into work shifts and rest shifts. Work shifts include scheduled hours such as day, evening, and night shifts, while rest shifts represent non-working days, including weekly rest and designated off days. In this study, rest days are also treated as shifts. In practice, the working hours of shifts vary across wards in the hospital, resulting in a larger number of distinct shifts. However, in this study, these variations are abstracted and consolidated into eight standardized work shifts for simplicity. The working hours shown in Table 1 represent typical time ranges. Standard NSP models typically include only day, evening, and night shifts. The inclusion of a larger

Table 1: Nurse Shifts Targeted for Automatic Scheduling in the Hospital

Sign	Description	Work hours
D	Day shift	08:00-16:45
LD	Long day shift	08:00-20:15
SE	Short evening shift	19:45-00:00
SN	Short night shift	00:00-08:45
E	Evening shift	16:00-00:45
N	Night shift	00:00-08:45
EM	Early morning shift	06:00-14:45
LM	Late morning shift	11:30-20:15
WO	Weekly day off	_
PH	Public holiday leave	

variety of work shifts is one of the unique features of our NSP model. Additionally, there are two specific categories of shifts: *duty shifts* and *leave shifts*. Duty shifts represent special assignments such as business trips and training, while leave shifts cover various types of leave, including annual leave, maternity leave, and childcare leave. These shifts are assigned based on nurse requests and are not subject to automatic assignment. Therefore, they are not included in the table.

A shift group is a set of shifts. For example, the shift group {SN, N} is used to specify the required number of nurses for night shifts. Constraints related to the number of nurses or the number of shift assignments are often defined on shift groups. This concept of shift groups is also a unique feature of our NSP model.

Dates include past shift dates, the current month, and the first week of the next month to ensure consistency across scheduling boundaries. Past shifts refer to schedules from periods prior to the current month. These schedules are necessary to ensure consistency between assignments at the end of the previous month and the start of the current month, and they are essential for maintaining equitable shift allocations. Requested shifts are classified as desired or undesired, and represented as a triplet of nurse, date, and shift. Shifts cover work, weekly rest, leave, and duty shifts. Including early next-month shifts

<sup>&</sup>lt;sup>2</sup>Since the scheduling period is divided into four-week intervals, the terms "current" and "following months" refer to these four-week units.

<sup>&</sup>lt;sup>3</sup>We focus on full-time nurses because part-time nurses in our hospital follow fixed work patterns.

<sup>&</sup>lt;sup>4</sup>Nurse groups are one of the commonly used entities in NSP and correspond to "skills" in the INRC (The International Nurse Rostering Competition, https://mobiz.vives.be/inrc2) [4].

helps preserve scheduling continuity. Notably, in our hospital, requested shifts are treated primarily as hard constraints.

The following is the list of constraints in our NSP model. Details of some constraints are presented later through their ASP encodings. The full ASP encoding for all constraints is available in the repository at https://github.com/nabesima/yamanashi-nsp. This repository also includes anonymized real instances, artificially generated instances of various sizes, and scripts for solving the problem.

**Workdays**  $(H_1)$ : Nurses must be scheduled to work a specific number of days per scheduling period, typically 20 days. This number may decrease due to external factors such as business trips, public holidays, or paid leave.

Weekly Rest Days ( $H_2$ ): Nurses must be assigned a specified number of weekly rest days, usually 8 days per period.

**Requested shifts** ( $H_3$ ): Nurses must be assigned to their desired shifts while avoiding undesired shifts.

Average Working Hours ( $H_4$ ): The assignments for LD and SE shifts must be equalized to ensure an average daily working time of 7 hours and 45 minutes.

Consecutive Workdays ( $H_5$ ,  $S_1$ ): Consecutive workdays beyond the specified limit, typically 5 or 6 days, are prohibited.

**Daily Staffing** ( $H_6$ ,  $S_2$ ): The required number of nurses must be ensured for each nurse group, each shift group, and each day. Alternatively, nurses must be assigned such that the total skill levels exceed the specified threshold.

**Shift Frequency**  $(H_7, S_3)$ : Nurses are assigned shifts within the predefined range for each shift group to ensure balanced workloads.

**Shift Patterns** ( $H_8$ ,  $S_4$ ): Work shift patterns must fall within the specified range, such as avoiding overly irregular schedules.

**Inter-Shift Rules** ( $H_9$ ,  $S_5$ ): Consecutive shifts must comply with the specified constraints. For instance, an evening shift must be followed by a night shift. It is recommended that the next shift begins at least 24 hours after the start of the previous shift.

**Nurse Pairing** ( $H_{10}$ ,  $S_6$ ): Recommended nurse pairs (e.g., mentor-novice pairs) should ideally be assigned the same shifts whenever possible, while prohibited pairs must not work the same shifts.

**Isolated Workdays** ( $S_7$ ): Isolated single workdays surrounded by rest days should be minimized to reduce unnecessary disruptions.

**Leave-Adjacent Rest Days** ( $S_8$ ): Weekly rest days should be scheduled before or after requested leave days to extend rest periods.

**Equal Workload Distribution** ( $S_9$ ): Shift workloads should be distributed evenly among nurses to ensure fairness. For example, this includes the number of rest days on weekends or public holidays.

These constraints are classified into hard constraints  $(H_i)$ , which must always be satisfied, and soft constraints  $(S_i)$ , which should be satisfied as much as possible. Hard constraints such as  $H_1$ ,  $H_2$ , and  $H_5-H_8$  enforce strict lower and/or upper bounds, while soft constraints such as  $S_1-S_4$  and  $S_6$  define desirable limits. Violating a soft constraint incurs a penalty proportional to the square of the deviation from the threshold to discourage large violations. Other soft constraint violations incur a fixed penalty per occurrence. A feasible solution is a shift assignment to each nurse and each day that satisfies all hard constraints. Soft constraints are prioritized, with their importance varying by ward. The objective is to find a feasible solution that minimizes penalty costs in lexicographical order based on these priorities. Additionally, some wards have specific constraints. For example, in the ICU, six consecutive workdays are allowed, but new hires are limited to five, and their night shift assignments must be equal.

## 2 ASP Encoding of Constraints

The ASP encoding of our NSP model consists of approximately 100 rules. Due to space limitations, only a subset of the fundamental constraints is presented here. The complete encoding is available in our repository. Listing 1 shows the ASP encoding for constraints  $H_1-H_7$  and  $S_2-S_3$ , with certain constraints omitted for brevity. Some predicates appearing in the figure are either directly defined in the instance or generated during preprocessing.

Workdays  $(H_1, \text{lines } 2-7)$ : Fact staff(N) specifies that N is a nurse, and work\_shift(S) indicates that S is a work shift. Similarly, workable\_date(N,D) indicates that N is available to work on day D, meaning N is not assigned to a duty shift on that day. The predicates assigned(N,D) and assigned(N,D,S) define the schedule, with the former indicating that N works on D and the latter specifying the assigned shift S. Line 2 ensures assignments only on workable\_date(N,D), while line 3 enforces exactly one shift per workday. Lines 4-7 constrain the number of workdays within the bounds LB and UB specified by work\_days\_bounds(N,LB,UB). Constraint violations are tracked using violation(T,C,LIM,VAL), where T is the violation type (hard or soft), C is the reason, and LIM and VAL denote the target and actual values. This predicate is discussed below.

Weekly Rest Days ( $H_2$ , lines 10–13): These rules ensure that the number of weekly rest days assigned to each nurse N falls within the range specified by weekly\_rest\_bounds(N,LB,UB). The fact weekly\_rest\_available\_date(N,D) indicates that N can be assigned a weekly rest day on D, provided D is neither a public holiday nor a day with a paid leave request.

**Requested Shifts** (*H*<sub>3</sub>, lines 16–19): The fact pos\_request(N,D,S) represents that nurse N has a desired shift S on day D, and multiple desired shifts can be specified for the same day. pos\_request(N,D) denotes that N has at least one desired shift on D. The predicate ext\_assigned(N,D,S) extends assigned(N,D,S) to cover all shift types, not just work shifts. Details are explained shortly. Lines 16–17 ensure at least one desired shift is assigned. Similarly, neg\_request(N,D,S) represents shifts that nurse N prefers to avoid, and lines 18–19 ensure they are not assigned. The predicate violation(T,C) represents a constraint violation with a fixed penalty, while its four-argument version includes additional parameters for violation severity.

The predicate ext\_assigned(N,D,S) is defined on lines 22–26. If assigned(N,D,S) holds, then ext\_assigned(N,D,S) also holds (line 22). If nurse N has no assigned work shift on day D, one of the following shifts is assigned: (1) the weekly rest shift, (2) the public holiday shift, or (3) a duty or leave shift requested by the nurse. The facts weekly\_rest\_avail\_date(N,D) and pub\_holiday\_avail\_date(N,D) indicate that nurse N has no duty or leave requests on day D and that the day is either a non-holiday or a holiday, respectively. The former corresponds to (1), where the weekly rest shift (WR) is assigned, while the latter corresponds to (2), assigning the public holiday shift (PH) (lines 22–23). The fact manual\_request(N,D,S) represents a nurse's request for a duty or leave shift on day D, corresponding to (3). In this case, exactly one of the requested duty or leave shifts is assigned (lines 25–26).

Average Working Hours ( $H_4$ , lines 29–30): This rule enforces that subtracting the number of SE shifts from the number of LD shifts assigned to each nurse N results in zero, ensuring that the two shift types are assigned equally.

Consecutive Workdays  $(H_5, S_1, lines 33-38)$ : The fact consecutive\_work\_ub(T, NG,UB) specifies the upper bound UB on consecutive workdays for nurse group NG, where T denotes the constraint type (hard or soft). In our NSP model, no lower bound is imposed. The fact staff\_group(NG,N) indicates that nurse N belongs to nurse group NG, and base\_date(D) includes days in the current month and one week before and after, accounting for consecutive work periods spanning adjacent months. The predicate work\_day(N,D) indicates that N has either a work shift or a duty shift on day D. Lines 33-35

define the predicate full\_work\_period(N,BD,ED) when a nurse works exactly up to the upper bound of consecutive workdays, with BD and ED as the start and end dates. Lines 36–38 identify a violation if the upper bound is exceeded by one day. If exceeded by *n* days, *n* violations are recorded.

**Daily Staffing** ( $H_6$ ,  $S_2$ , lines 41–50): The fact shift\_group(SG,S) specifies that shift S belongs to shift group SG, and staff\_lb(T,NG,SG,D,LB) gives the lower bound LB on the number of nurses from group NG required for shift group SG on day D. Lines 41–42 define violations when this bound is unmet. The same applies to upper bounds. The fact point\_lb(T,NG,SG,D,LB) gives the lower bound on the total skill levels of nurses, and point(N,P) specifies that nurse N has skill level P. Lines 45–47 define violations when total skill levels fall below LB. Upper bounds are handled similarly. Some wards impose constraints solely on nurse headcount, while others enforce both headcount and skill-level constraints. In the latter case, satisfying either constraint is sufficient. This is implemented by defining a rule that treats a violation as occurring only when both constraints are violated simultaneously. The detailed encoding is omitted due to space limitations.

**Shift Frequency**  $(H_7, S_3, \text{lines } 53-56)$ : The fact  $\text{shift\_lb}(T, N, SG, LB)$  specifies that the total number of shifts assigned to nurse N from shift group SG must be at least LB, where T denotes the constraint type. Lines 53-54 ensure that this total meets or exceeds LB. Upper bounds are enforced similarly.

Listing 2 defines the treatment of constraint violations and the objective function. The predicate soften\_hard is used to relax hard constraints. Hospital wards often face nursing staff shortages due to scheduled absences (e.g., training, business trips) and unexpected long-term absences (e.g., illness, injury). Additionally, idealistic staffing requirements set by head nurses can further restrict shift flexibility. These factors frequently lead to constraint violations, making it difficult to fully adhere to hard constraints. To address this, a mechanism for relaxing hard constraints is essential. By default, soften\_hard is set to false. If the NSP instance is unsatisfiable, enabling it allows schedule generation despite hard constraint violations. The first line defines its choice rule, with its truth value provided as an assumption in incremental ASP solving [7]. This mechanism enhances response time by allowing the solver to resume search immediately instead of redoing both grounding and search when toggling soften\_hard. Lines 2 and 3 enforce that hard constraint violations are prohibited unless soften\_hard is true.

Lines 5–7 encode penalty calculations for constraint violations. The predicate penalty (T,C,W,P) represents a penalty, where T denotes the constraint type, C the penalty reason, W the weight, and P the priority. The fact priority (T,C,P) assigns priority P to reason C with the constraint type T. If a violation has a severity level, its squared value is used as the penalty weight (lines 5–6); otherwise, a constant weight is applied (line 7). The objective function, defined on line 9, minimizes the sum of penalty weights in lexicographical order based on priority.

## 3 Nurse Scheduling System

Based on the NSP model presented in the previous section, we developed *aspital*, a system for nurse schedule generation. *aspital* is provided as a web service, allowing head nurses to generate and modify schedules through a browser interface. Fig. 1 shows an example of its schedule generation interface. In the backend, it utilizes the ASP solver *clingo* to solve the NSP and updates the schedule in real time whenever a solution changes. A key feature of *aspital* is that it not only generates schedules automatically but also provides tools to assist head nurses in manual adjustments. Further details are given below. The system is currently being trialed in six wards of our hospital.

<sup>&</sup>lt;sup>5</sup>Only the command-line version is available in our public repository.

```
1 % H1. Workdays
2 { assigned(N,D) : workable_date(N,D) } :- staff(N).
3 1 { assigned(N,D,S) : work\_shift(S) } 1 :- assigned(N,D).
4 violation(hard,work_days_lb(N),LB,X) :-
        staff(N), work_days_bounds(N,LB,UB), X = { assigned(N,D) }, X < LB.
6 violation(hard,work_days_ub(N),UB,X) :-
7
        staff(N), work_days_bounds(N,LB,UB), X = \{ assigned(N,D) \}, UB < X.
9~\%~\mathrm{H2}.~\mathrm{Weekly}~\mathrm{Rest}~\mathrm{Days}
10 violation(hard, weekly_rest_lb(N), LB, X) :- weekly_rest_bounds(N, LB, UB),
11
        X = \{ \text{not assigned}(N,D) : \text{weekly_rest_available_date}(N,D) \}, X < LB.
12 violation(hard, weekly_rest_ub(N), UB, X) :- weekly_rest_bounds(N, LB, UB),
        X = \{ \text{ not assigned}(N,D) : weekly_rest_available_date(N,D) }, UB < X.
13
15 % H3. Requested Shifts
16 violation(hard,pos_request(N,D)) :- pos_request(N,D), date(D),
17
        not 1 { ext_assigned(N,D,S) : pos_request(N,D,S) } 1.
18 violation(hard,neg\_request(N,D)) :- neg\_request(N,D), date(D),
19
        1 { ext_assigned(N,D,S) : neg_request(N,D,S) }.
21 % Extends assigned/3 to ext_assigned/3
22 ext_assigned(N,D,S) :- assigned(N,D,S).
   \operatorname{ext\_assigned}(N,D,"WR") :- not \operatorname{assigned}(N,D), \operatorname{weekly\_rest\_avail\_date}(N,D).
24 ext_assigned(N,D,"PH") :- not assigned(N,D), pub_holiday_avail_date(N,D).
25 1 { ext_assigned(N,D,S) : manual_request(N,D,S) } 1 :-
        not assigned(N,D), manual_request(N,D).
28 % H4. Average Working Hours
29 violation(hard,eq_shifts(N)) :- staff(N),
30
        not 0 #sum{ 1,D : assigned(N,D,"LD") ; -1,D : assigned(N,D,"SE") } 0.
32 % H5. Consecutive Workdays
33 full_work_period(N,BD,ED) :- consecutive_work_ub(_,NG,UB), staff(N),
        staff_group(NG,N), base_date(BD), ED=BD+UB-1, base_date(ED), -1 <= ED,
35
        work_day(N,D) : D = BD..ED.
36 violation(T,consecutive_work_days(N, BD),UB,UB+1) :-
37
        consecutive_work_ub(T,NG,UB), staff_group(NG,N),
        full_work_period(N,BD,ED), work_day(N,ED+1).
38
40 % H6, S2. Daily Staffing
41 violation(T,staff_lb(NG,SG,D),LB,X) :- staff_lb(T,NG,SG,D,LB),
        X = \{ assigned(N,D,S) : staff_group(NG,N), shift_group(SG,S) \}, X < LB.
42
43 violation(T,staff_ub(NG,SG,D),UB,X) :- staff_ub(T,NG,SG,D,UB),
       X = { assigned(N,D,S) : staff_group(NG,N), shift_group(SG,S) }, UB < X.</pre>
45
   violation(T,point_lb(NG,SG,D),LB,X) :- point_lb(T,NG,SG,D,LB),
46
       X = #sum{ P,N : point(N,P), assigned(N,D,S),
47
                         \label{eq:staff_group(NG,N), shift_group(SG,S)}, \ X \ < \ LB \, .
48 violation(T,point_ub(NG,SG,D),UB,X) :- point_ub(T,NG,SG,D,UB),
49
        X = #sum{ P,N : point(N,P), assigned(N,D,S),
50
                         staff_group(NG,N), shift_group(SG,S) }, UB < X.</pre>
52 % H7, S3. Shift Frequency
53 violation(T,shift_lb(N,SG),LB,X) :- shift_lb(T,N,SG,LB),
54
        X = \{ assigned(N,D,S) : shift_group(SG,S) \}, X < LB.
55 violation(T,shift_ub(N,SG),UB,X) :- shift_ub(T,N,SG,UB),
56
        X = \{ assigned(N,D,S) : shift_group(SG,S) \}, UB < X.
```

Listing 1: ASP Encoding of Basic Constraints

```
1 { soften_hard }.
2 :- violation(hard,_,_,), not soften_hard.
3 :- violation(hard,_), not soften_hard.
5 penalty(T,C,W,P) :- violation(T,C,LIM,VAL),
6 W = (LIM-VAL)*(LIM-VAL), priority(T,C,P).
7 penalty(T,C,1,P) :- violation(T,C), priority(T,C,P).
9 #minimize { W@P,T,C : penalty(T,C,W,P) }.
```

Listing 2: ASP Encoding for Constraint Violations and Objective Function.

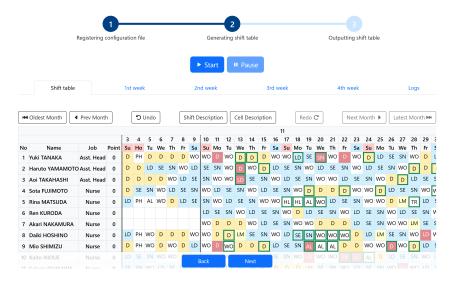


Figure 1: Schedule generation interface in *aspital*.

The automatically generated schedule does not always fully satisfy all head nurse requirements due to the difficulty of extracting their implicit knowledge, often resulting in an incomplete schedule. Additionally, reviewing the schedule is a time-consuming and labor-intensive task, yet its burden is often underestimated, making the execution of the iterative modeling refinement cycle challenging in real-world operations. Given that the generated schedule should already meet most of the head nurse's requirements, modifying only the unacceptable parts is a more practical approach. Furthermore, even after a schedule is finalized, rescheduling is often required due to unforeseen circumstances, such as sudden absences caused by illness. Therefore, providing a mechanism to support schedule modifications is essential in practice.

To address these challenges, *aspital* provides various features for schedule modifications, enabling head nurses to make targeted adjustments efficiently. If a schedule generated by *aspital* contains unintended shift assignments, they can be manually modified to specific shifts. Alternatively, users can specify lists of desired and undesired shifts, which are implemented by adding the pos\_request and neg\_request predicates as facts. Since *aspital* is provided as a web service, all modifications can be made directly through a web browser (see Fig. 2 (a)). Additionally, shift assignments can be fixed, ensuring they remain unchanged in subsequent optimization iterations. For example, manually modified shifts can be fixed, or past shifts can be preserved during rescheduling. Conversely, parts of the schedule can be cleared and reconstructed as needed (see Fig. 2 (b) for an example where the first week's assignments

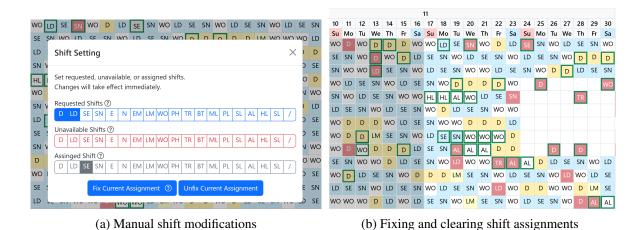


Figure 2: Shift editing interface in aspital

are fixed while some assignments in the third week are cleared).

A key feature of *aspital* is its handling of non-modifiable parts of the schedule. If these parts do not pose any issues, preserving the existing schedule as much as possible is preferable. As reviewing a schedule can be burdensome, minimizing unnecessary changes reduces this effort. Additionally, in rescheduling scenarios, significant modifications to shift assignments may require confirmation from nurses, making it preferable to maintain the current schedule whenever possible. This problem, known as the *Minimal Perturbation Problem* (MPP, hereafter referred to as MP), aims to make minimal changes to an existing solution while adapting to new constraints or environmental changes. Traditionally, MP has been studied within CSPs [9, 3], but its relevance has recently received more attention [2, 13]. A common approach to MP is incorporating a minimal perturbation term into the objective function to keep deviations from the initial solution as small as possible. In this approach, the trade-off between resolving constraint violations and minimizing solution changes must be carefully adjusted by tuning the priority of perturbation minimization or, if incorporated into a single objective function, by adjusting its weight.

In this study, we apply the *Large Neighborhood Prioritized Search* (LNPS; [10]) method to generate modified schedules. As demonstrated by the experimental results in the next section, LNPS achieves faster solution improvement than MP in our NSP setting, making it more suitable for interactive use. LNPS was originally proposed to efficiently solve combinatorial optimization problems in ASP. It extends the *Large Neighborhood Search* (LNS) framework by replacing fixed solution segments with priority-based search, enabling a more flexible and efficient exploration of feasible solutions. In standard LNS, fixed segments heavily influence the choice of destruction operators, making it difficult to guarantee optimality. In contrast, LNPS allows prioritized search over all variable assignments, facilitating a broader and more effective search. Prioritized search refers to a method that controls the search process by preferentially selecting specific value assignments. In LNPS, the value assignments of the non-disrupted part of the solution are prioritized. However, this prioritization does not mean the assignments are fixed, as in LNS; if necessary to satisfy constraints, alternative values may be selected. In other words, LNPS makes certain values more likely to be chosen but does not enforce that they are always assigned. This prioritized search is implemented using the #heuristic statement in the ASP solver *clingo*, which is used to set search priorities.

We utilize LNPS for interactive nurse schedule modifications. However, our approach differs from standard LNPS in the following aspects: (1) LNPS periodically restarts the search process. While our

```
1 #heuristic ext_assigned(N,D,S) : prioritized(ext_assigned(N,D,S)). [1,true]
2 :- fixed(ext_assigned(N,D,S1)), ext_assigned(N,D,S2), S1 != S2.
```

Listing 3: ASP Encoding for Prioritized Search

method also performs periodic restarts, it additionally allows the head nurse to manually pause the search, apply modifications, and then restart it. We refer to the former as *automatic* restart and the latter as *manual* restart. Since *aspital* updates and displays solutions in real time on the web interface, the head nurse can monitor progress and pause the search when the solution stabilizes. (2) In LNPS, an appropriate destruction operator must be designed for each optimization problem. This operator is executed at every automatic restart, repeatedly performing destruction and reconstruction to explore solutions. In our approach, the head nurse manually selects the parts to be destroyed during a manual restart, which corresponds to clearing certain shift assignments. No destruction is performed during an automatic restart.<sup>6</sup> (3) As in LNS, part of the solution can be fixed.

During a manual restart, parts of the solution that are neither fixed nor cleared by the head nurse become the focus of prioritized search. However, if an automatic restart occurs in a subsequent search, priorities are reassigned based on the current variable assignments, and the search resumes accordingly. Thus, minimal perturbation is not guaranteed, but solution optimality is maintained.

Listing 3 illustrates the ASP encoding used to implement prioritized search. In both automatic and manual restarts, *aspital* assigns priorities to shift assignments by adding the fact prioritized(ext\_assigned(N,D,S)) and designates fixed shift allocations using the fact fixed(ext\_assigned(N,D,S)).<sup>7</sup> The first line in Listing 3 specifies that if the fact prioritized(ext\_assigned(N,D,S)) exists, then ext\_assigned(N,D,S) is heuristically prioritized and assigned as true. This is achieved using the #heuristic directive in the ASP solver *clingo*.<sup>8</sup> The directive [1,true] assigns a priority of 1 to the positive literal ext\_assigned(N,D,S). Since the default priority is 0, the solver prefers assigning this literal to true over others with default priority. The second line enforces an integrity constraint that prevents modifications to fixed shifts.

## 4 Experiments

In this section, we compare LNPS and MP using representative NSP instances from our hospital to demonstrate that LNPS is a suitable search strategy for schedule adjustments.

The evaluation instances cover a 28-day scheduling period with nurse counts of 10, 20, 30, 40, and 50. For each setting, 10 instances were generated using different random seeds, totaling 50 instances. The objective function follows a four-tier priority structure: (1) staff preferences, (2) inter-shift constraints to prevent invalid assignments, (3) daily staffing and shift frequency constraints, and (4) all remaining constraints with the lowest priority. Requested shifts, both desired and undesired shifts, appear in 10% of the schedule cells and are treated as hard constraints. As a result, 60% of instances are initially unsatisfiable, requiring relaxation. In such cases, hard constraints are softened with a priority higher than that of the original soft constraints, while maintaining the same hierarchical order. These instances

<sup>&</sup>lt;sup>6</sup>Destruction could be incorporated into automatic restarts, but an effective destruction operator has not yet been designed for our NSP model.

<sup>&</sup>lt;sup>7</sup>Since these predicates must be asserted and retracted at each restart, *aspital* utilizes the multi-shot ASP solving of *clingo* to manage them dynamically. For details, see [10].

<sup>&</sup>lt;sup>8</sup>To enable heuristic-driven search in *clingo*, the option -heuristic=Domain must be specified.

```
1 #heuristic ext_assigned(N,D,S) : prioritized(ext_assigned(N,D,S)). [10,init]
2 #heuristic ext_assigned(N,D,S) : prioritized(ext_assigned(N,D,S)). [1,sign]
```

Listing 4: ASP Encoding for Heuristic Assignment Specification

reflect the typical NSP in our hospital. The instance data and instance generation script are publicly available in our repository.

To evaluate schedule reconstruction performance, an initial solution was generated for each instance within a one-hour time limit. Subsequently, 5% additional requested shifts were introduced, and evaluation was conducted under three modification scenarios:

- 1. Entire set reconstructed: The initial solution is completely discarded, and a new schedule is generated from scratch. This serves as a baseline for comparing search strategies without relying on prior assignments.
- 2. First half retained, second half reconstructed: The first half of the initial solution is preserved, while the second half is cleared and reconstructed.
- 3. Entire set retained: The entire initial solution is retained.

In scenarios 2 and 3, requested shifts are added even to the retained portions, potentially causing constraint violations, which may require modifications to the initial solution to ensure feasibility.

In the evaluation experiments, we compared three search strategies: LNPS, MP, and MP with Initial-value Search (MP+IS). LNPS employs a restart mechanism where, if no improved solution is found within a given time interval t ( $t \in \{10, 30, 60\}$ ), the search is automatically restarted. Each configuration is denoted as LNPS-t based on the selected time threshold. MP minimizes modifications to the initial solution by introducing a penalty term into the objective function:

where mp\_priority determines the priority of this objective function. In our experiments, we set it to the highest, middle, and lowest priority levels, corresponding to MP-High, MP-Mid, and MP-Low, respectively. MP+IS extends MP by incorporating initial-value-based search, where retained assignments from the initial solution guide the search. These retained values are assigned using *clingo*'s #heuristic directive, as shown in Listing 4. In this encoding, [10, init] increases the likelihood of selecting ext\_assigned(N,D,S) in the early search stages. The second line, [1, sign], instructs the solver to first attempt assigning the variable to true once selected as a decision variable. Similar to MP, we define three variations: MP-IS-High, MP-IS-Mid, and MP-IS-Low.

The performance of each search strategy was evaluated under time limits of 60 and 3600 seconds. The 60-second limit represents a real-time usage scenario, while the 3600-second limit corresponds to final schedule generation. All experiments were conducted on a system with an Intel Xeon Platinum 8480+ processor and 512 GiB of RAM. We used *clingo* 5.7.1 with the trendy search strategy, optimized for industrial instances. The solver ran in single-threaded mode, and each instance was tested three times. Additional experimental results, including extended scenarios, alternative search strategies, and preliminary experiments, are provided in our repository's comparison directory.

Fig. 3 shows the results of the entire shift reconstruction scenario as a cumulative performance plot (cactus plot). Each search strategy's results are plotted in ascending order of the objective function

<sup>&</sup>lt;sup>9</sup>The value 10 corresponds to the default initial score in the VSIDS heuristic. Preliminary tests with values 1, 10, and 100 showed no significant differences.

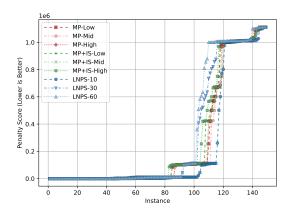
value. Since our NSP is a prioritized multi-objective optimization problem, we apply scalarization for visualization. The aggregated objective value is computed as follows:

$$F = \sum_{i=1}^{n} w_i f_i', \quad f_i' = \frac{f_i - \min f_i}{\max f_i - \min f_i}, \quad w_i = \beta^{(n-i)}$$

where n is the number of objective functions, and i represents the priority ranking. Here,  $f_i^t$  is the minmax normalized objective value, ensuring comparability across different scales. The weight parameter  $\beta$  is set to 10 to strongly prioritize higher-ranked objectives while preserving the influence of lower-priority ones.

When reconstructing the entire shift schedule (Fig. 3), all search strategies perform similarly, indicating that there is little difference in schedule generation from scratch. However, when part of the initial solution is retained, performance varies across strategies. Figs. 4 and 5 show the results for 60-second and 3600-second time limits, respectively.

As shown in Fig. 4, LNPS improves the objective function faster while making fewer modifications to the initial solution. This advantage stems from LNPS avoiding additional constraints for minimal perturbations, thereby reducing computational overhead. However, with longer computation times (Fig. 5), LNPS exhibits an increasing number of modifications, eventually reaching levels similar to MP+IS-Low and MP+IS-Mid. This occurs because LNPS automatically restarts the search using the latest assignment as a new initial solution, causing modifications to accumulate over time. Nonetheless, this mechanism helps escape local optima, potentially leading to better solutions. Fig. 5 further shows that LNPS achieves objective function values comparable to MP-Low and MP-Mid while maintaining a lower modification rate. MP-Low and MP-Mid achieve better objective function values but require more modifications. In contrast, MP-IS-High reduces modifications but sacrifices objective function quality. LNPS balances both, optimizing the objective function while minimizing modifications, making it well-suited for interactive use due to its faster computation time.



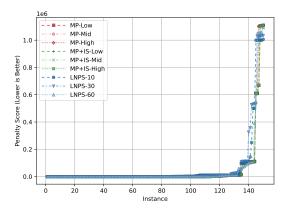


Figure 3: Entire set reconstructed (Left: 60-second limit, Right: 3600-second limit)

### 5 Discussion

Our nurse scheduling system at the University of Yamanashi Hospital builds upon established research in ASP [5, 2], CP [12, 1], and SAT [8, 14]. Going beyond these foundations, our field experience

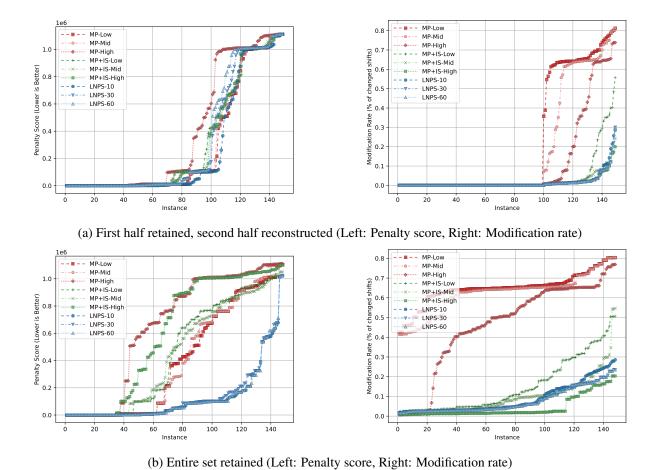


Figure 4: Comparison of search strategies under a 60-second time limit

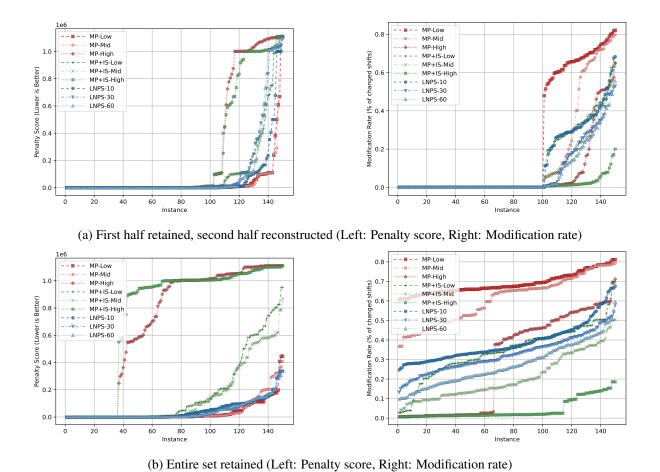


Figure 5: Comparison of search strategies under a 3600-second time limit

revealed specific challenges in the real-world application, and we outlined effective strategies for their resolution. To conclude, let us present some feedback from nurses using *aspital*. Positive feedback includes comments from head nurses indicating a reduced workload in shift scheduling. Additionally, nurses reported an increased opportunity to work with a diverse range of colleagues and found it easier to submit leave requests without concern for the head nurse's burden of adjusting schedules. On the other hand, most negative feedback pertained to shortcomings in the modeling. For instance, some nurses requested the avoidance of particularly demanding shift patterns, while others suggested a more balanced allocation of consecutive days off and night shifts. In response to such feedback, improvements have been made, such as assigning weekly rest days adjacent to requested leave ( $S_8$ ) and introducing constraints to equalize workload distribution ( $S_9$ ). Regularly incorporating feedback from both head nurses and staff nurses remains essential for further refining the modeling and enhancing the system's effectiveness.

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